3 always provides the diversified services to you. Mobile handset does not serve as a communication tool only nowadays but also as a tool to enhance daily life. With our Mobile Betting Services, you can now enjoy more conveniences on betting with the Hong Kong Jockey Club.

1. Service Structure

```
Menu
Hong Kong Jockey Club
Betting (Racing)
Menu
Random Gen
Self Select
Betting (Mark Six)
Manage Bet
Send Bet
Review Bet
Clear Bet
Fund Transfer
TB Balance
TB Deposit
TB Withdrawal
Bank Balance
Fund Transfer
Bet History
Recall TXN
Last Bet Sent
Telebet A/C
Disclaimer
```

2. PIN

Once application is completed, you can get the 6-digit Terminal PIN from the Hong Kong Jockey Club.

2.1 Function of PIN

With the Terminal PIN, you can send bets, perform fund transfer and other functions of Mobile Betting Service.

```
New PIN
123456
Do not disclose it to any person.
OK

Terminal PIN:

OK

Enter 6-digit Terminal PIN, press OK. You will be allowed to send different requests which include: betting, fund transfer & enquiry etc.
```

2.2 Forget PIN

If you forget your PIN, you have to bring the SIM card to selected HKJC centre for new PIN generation for details, please call HKJC hotline 1888.

2.3 POINTS-TO-NOTE for using PIN

- This Terminal PIN number is different from the Telebet account security code.
- For security purpose, it is recommended that you should set the keypad tones of your mobile phone to “off”.

3. Usage boundary

- This service is mainly designed for local use, but it is also applicable to those roaming areas where you can send & receive short messages. Please refer to separate leaflets for the roaming coverage and its short message charges. Neither HTCL nor HKJC shall be responsible for any consequences resulting from the use of the Mobile Betting Services neither in Hong Kong or overseas.
- The Mobile Betting Service is restricted to the personal use of registered Mobile Telephone service account holder of HTCL who is also the Telebet account holder.
- It is the sole responsibility of any person who is located outside Hong Kong to check and comply with all applicable laws and regulations before placing bets with Mobile Betting Service.

4. The importance for receiving the returned message from HKJC

- Mobile handsets cannot display the replied short message at the same time. Please wait until you have received the returned message. (usually 1 minute at most)
- You can send one transaction request to HKJC at a time, and you must wait for the reply from HKJC before another request can be made.
- If you have not received any reply from HKJC after sending the transaction request, this transaction will be regarded as an incomplete transaction & you cannot be allowed to access any HKJC service menu. You should switch off the handset, in order to reset the SIM operating status for other request. (Reminded that you should perform “Recall TXN” or call HKJC Interactive Services Hotline 1880 to confirm whether the transaction record of the previous bet is accepted or not.)

5. Loss SIM

If you lose your Mobile Betting SIM Card, you have to inform us immediately so that the SIM Card will be disabled for security purpose.

On the other hand, you have to report loss to HKJC accordingly.
The following is an example of NEC handset betting. For other bet types, please refer to handset betting methods.

**Racing**
The betting procedures for Win, Place and Win/Place are similar:

1. Select “Betting”, press the enter key
2. Select “Racing”, press the enter key
3. Enter Race No. and press the enter key
4. Enter the Selections and press the enter key
5. Press ok to confirm

**Enter to Mobile Betting Service**

6. Main menu access procedures for NEC mobile phone users
   (Only applicable to NEC 616 software version “R2A”)
   Follow the steps below to access various betting services.

   6.1 Main menu access procedures for NEC mobile phone users
   (Only applicable to NEC 616 software version “R2A”)
   Follow the steps below to access various betting services.

   - Select Menu, press “Select” (After switching on the handset, please allow a few minutes for the handset to switch to the SIM menu)
   - Select HKJC service, press OK
   - Then, you will be connected to the Mobile Betting main menu
   - Select “Betting”, press OK
   - Select bet type, press OK
   - Press the enter key to enter the Selections
   - Press OK to confirm Enter the Selections and press the enter key

   The following is an example of NEC handset betting. For other bet types, please refer to handset betting methods.
6.2 Main menu access procedures for LG mobile phone users

Follow the steps below to access various betting services.

6.2.1 Access procedures for LG mobile phone users

- Press the MENU key to access the 3 menu & press 0 to select 3Service (After switching on the handset, please allow a few minutes for the handset to switch to the SIM menu).

- Follow the steps below to access various betting services.

1. Select HKJC service, press OK. Then, you will be connected to the Mobile Betting main menu.

2. Select “Betting”.

3. Select bet type, press OK.

4. Enter the Amount and press the enter key.

5. Press OK to confirm Enter the Amount and press the enter key.

6. Press OK to confirm the bet.

- You can select either “Send Bet” or “Next Bet” (the previous bets will then be saved) for the other bet. Maximum 3 bets can be saved & sent simultaneously (refer to 8.1).

- Enter 6-digit Terminal PIN to send bet (refer 8.1)

- The following is an example of LG handset betting. For other bet types, please refer to handset betting methods.

Racing

The betting procedures for Win, Place and Win/Place are similar.

- Select Betting, press OK
- Select “Racing” Mark 6
- Select “Win” Press OK
- Select “Place” Win/Place Press OK
- Select “Quinella” Press OK
7. Mobile betting procedures

This setting uses LG handset user interface as illustration. Mobile betting methods include Horse Racing and Mark Six betting services.

Racing
7.1 Win, Place & Win/Place

The betting procedures for Win, Place and win/Place are similar.

- Enter Race No., press OK
- Enter horse no., press OK
- Enter unit bet amount, press OK
- Press OK to confirm the bet
- Indicates the bet is saved (maximum 3 records can be saved)
- You can select either “Send Bet” or “Next Bet” (the previous bets will then be saved for the other bet. Maximum 3 bets can be saved & sent simultaneously (refer to 8.1)

* The way to access Mobile Betting Service varies with different handset models. The above information is for reference only.
7.3 Trio, Tierce (Banker & Banker Multiple)
The betting procedures for Trio, Tierce (Banker & Banker Multiple) are similar.

- **Race No.**
  - Enter Race No., press OK

- **Banker**
  - Select banker, press OK. If no banker is required, please do not enter any number and you can simply press OK to skip this step.

- **Selections**
  - Selection from 1-14 (you can input 3 or more selections), use “+” to separate between numbers. Press OK

- **Amount**
  - Enter unit bet amount, press OK

- **TCE BM**
  - Enter 6-digit Terminal PIN to send bet (refer 8.1)

- **Bet Saved in Bet 1**
  - OK

7.2 Tierce (Single & Multiple)
The betting procedures for Tierce (Single & Multiple) are similar.

- **Race No.**
  - Enter Race No., press OK

- **Horse No.**
  - Enter horse no., press OK

- **Amount**
  - Enter unit bet amount, press OK

- **TCE BM**
  - Enter 6-digit Terminal PIN to send bet (refer 8.1)

- **Bet Saved in Bet 1**
  - OK

7.4 Tierce (Multi-Banker)

- **Race No.**
  - Select Race No., press OK

- **1st Position**
  - Select 1st position, press OK

- **2nd Position**
  - Select 2nd position, press OK
7.6 Double Trio & Triple Trio

The betting procedures for Double Trio & Triple Trio.

Select 1st Leg Race No., press OK. Select 1st Leg Banker, press OK. Select 1st Leg Selections, press OK. Enter unit bet amount, press OK. Confirm bet, press OK.

Select 2nd Leg Race No., press OK. Select 2nd Leg Banker, press OK. Select 2nd Leg Selections, press OK. Enter unit bet amount, press OK. Confirm bet, press OK.

Select 3rd Leg Race No., press OK. Select 3rd Leg Banker, press OK. Select 3rd Leg Selections, press OK. Enter unit bet amount, press OK. Confirm bet, press OK.

Remark: Field selection is not available.
7.7 Double, Treble & Six Up
The betting procedures for Double, Treble & Six Up:

1st Leg Race No.: 1
Select 1st Leg Race No., press OK

1st Leg Selections: 1, 2
Select 1st Leg Selections, press OK

2nd Leg Selections: 3
Select 2nd Leg Selections, press OK

3rd Leg Selections:
Select 3rd Leg Selections, press OK

4th Leg Selections:
Select 4th Leg Selections, press OK

5th Leg Selections:
Select 5th Leg Selections, press OK

6th Leg Selections:
Select 6th Leg Selections, press OK

Amount: $10
Select 6th Leg Selections, press OK

6UP 1 * 1/2/3/4/5
8/7/6/5/4/10/11
$100.

Press OK to confirm the bet

7.8 All Up Win & All Up Place
The betting procedures for All Up Win & All Up Place are similar:

All Up Win
All Up Place
All Up QP
All Up Trio
Select All Up Win
Select No. of races, press OK
Select Formula No., press OK

No. of races:
Select No. of races, press OK

Formula No.:
Select Formula No., press OK

1st Leg Race No.: 1
Select 1st Leg Race No., press OK

1st Leg Selections: 1, 2
Select 1st Leg Selections, press OK

2nd Leg Race No.: 3
Select 2nd Leg Race No., press OK

2nd Leg Selections: 3
Select 2nd Leg Selections, press OK

3rd Leg No. of races:
Select 3rd Leg Race No., press OK

3rd Leg Selections:
Select 3rd Leg Selections, press OK

Amount: $100
Enter unit bet amount, press OK

AWN 3x3/1 * 1/2/2
1x2/2 * 1/2
$100.

Confir bet, press OK
7.9 All Up QIN, All Up QPL & All Up Trio

The betting procedure of All Up QIN, All Up QPL & All Up Trio are similar.

- Select 3rd Leg Bankers, press OK
- Select 3rd Leg Selections, press OK
- Enter unit bet amount, press OK
- Confirm bet, press OK

7.9 All Up QIN, All Up QPL & All Up Trio

The betting procedure of All Up QIN, All Up QPL & All Up Trio are similar.

- Select 1st Leg Race No., press OK
- Select 1st Leg Bankers, press OK
- Select 1st Leg Selections, press OK
- Select 2nd Leg Race No., press OK
- Select 2nd Leg Bankers, press OK
- Select 2nd Leg Selections, press OK
- Select Formula No., press OK
- Select No. of races, press OK
- 3rd Leg Race No., press OK
- Select 3rd Leg Bankers, press OK
- Select 3rd Leg Selections, press OK
- Enter unit bet amount, press OK
- AQN
  3x3/2#4+1+2/3x5>
  1+24#10+1+2
  $100
  Confirm? OK
- Confirm bet, press OK
Mark Six

7.10 Mark Six-Random Gen

You can bet on Mark Six by generating random number under this feature.

Select Random Gen, press OK.

Select no. of selections (from 6 to 10), press OK.

Enter 6 digits Terminal PIN to send bet (refer 8.1).

Select self select, press OK.

Select banker, press OK.

Remark: Maximum 10 selections (include the bankers)

7.11 Mark Six-Self Select

You can select your favourite numbers.

Select Self Select, press OK.

Select banker, press OK. If no banker is required, please do not enter any number and you can simply press OK to skip this step.

You can select either “Send Bet” or “Next Bet” after the bet is confirmed.
8. Manage Bet

8.1 Send Bet
You can send up to 3 bets at one time (count as 1 sending charge only).

After the bet is sent, you cannot perform other requests until you have received the return message.

Remarks:
- Storing some bet types involve large capacity, there may not be stored at the same time. The users should send the stored bet(s) first if there are not stored but the screen shows "Bet Capacity Full Please Send Bet".

8.2 Review Bet
You can review up to 3 unsent bets.

8.3 Clear Bet
You can clear the unsent bet at your selection. You can only clear bet which are stored in the SIM and are not sent yet. Bets have been accepted by the Telebet system CANNOT be cancelled.
9. Fund Transfer

9.1 TB Balance
You can check your TB Balance.

Select TB Balance, press OK

Enter 6 digits Terminal PIN, press OK

HKJC Message
Telebet account balance available for betting
$19999.99

9.2 TB Deposit
This function allows you to transfer money from nominated bank account (including Hong Kong & Shanghai Bank, Hang Seng Bank, Standard Chartered Bank, Dah Sing Bank, Mevas Bank, DBS Bank and The Bank of East Asia) to your Telebet account instantly.

Select TB Deposit, press OK

Enter 6-digit bank PIN, press OK

Enter the amount of deposit, press OK

Request sent

OK

OK

OK

Enter 6-digit Terminal PIN, press OK

OK
9.3 TB Withdrawal (Online or Autopay)

You can withdraw money from your Telebet account to your nominated bank account or through autopay.

**Online**

You can transfer money from Telebet account to your nominated bank account (Hong Kong & Shanghai Bank, Hang Seng Bank, Standard Chartered Bank, Dah Sing Bank, Mevas Bank, DBS Bank and The Bank of East Asia) instantly.

**Remark:**

Enter 6-digit Terminal PIN, press OK

Select “Online”, press OK

Enter 6-digit bank PIN number, press OK

Enter amount, press OK

9.4 Bank Balance

You can check the balance of your nominated bank account (Hong Kong & Shanghai Bank, Hang Seng Bank, Standard Chartered Bank, Dah Sing Bank, Mevas Bank, DBS Bank and The Bank of East Asia).

**Autopay**

Autopay requires three working days to process.

Select Autopay, press OK

Enter amount, press OK

Enter 6-digit Terminal PIN, press OK

Select bank balance, press OK

Enter 6-digit bank PIN, press OK

HKJC Message
A/C #1234567890
Current balance $99999.99

Request sent

OK
10. Bet Info

10.1 Bet History

You can review the latest 3 transactions sent which successfully receive a replied message from HKJC. However, you cannot review bets which are placed via Telebet operator under this function. (If you wish to review bets placed by other channel, please call HKJC Interactive Services Hotline 1880 for verification)

<table>
<thead>
<tr>
<th>Bet History</th>
<th>OK</th>
<th>Recall TXN</th>
<th>OK</th>
</tr>
</thead>
<tbody>
<tr>
<td>OK</td>
<td></td>
<td>Select Bet History, press OK</td>
<td></td>
</tr>
<tr>
<td>OK</td>
<td></td>
<td>Select the bet, press OK</td>
<td></td>
</tr>
</tbody>
</table>

You can check the bets with HKJC by the 4-digit reference number (e.g. 1234 in the above example)

10.2 Recall TXN

This function allows you to recall the transactions successfully made to your Telebet account during the day. If you cannot receive the replied message, due to coverage, battery or other failure after the bet is sent, please use this function to confirm the transaction.

<table>
<thead>
<tr>
<th>Bet History</th>
<th>OK</th>
<th>Terminal PIN:</th>
</tr>
</thead>
<tbody>
<tr>
<td>OK</td>
<td></td>
<td>Enter 6 digits Terminal PIN, press OK</td>
</tr>
</tbody>
</table>

Enter 6 digits Terminal PIN, press OK

1234 HV SAT
Win 1-2-2 $100 $100

You can check the bets with HKJC by the 4-digit reference number (e.g. 1234 in the above example). You can recall one transaction every time, you can press OK to review the previous transaction.

<table>
<thead>
<tr>
<th>OK</th>
<th>More?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>To check previous bet, press OK</td>
</tr>
</tbody>
</table>

0080 HV WED
Qin 3*1-2-3

If you want to check more previous bets, press OK

*Charge as 1 message for each bet

*Bet with long contents may not be able to display, please call HKJC Interactive Services Hotline 1880 for verification.
10.3 Last Bet Sent
You can check the last bet sent from the SIM.

11. Telebet A/C
You can check your Telebet account number & Mobile Betting Terminal ID number.

12. Reply Message
12.1 Bet Related Messages

<table>
<thead>
<tr>
<th>Message</th>
<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max long odds exceeded</td>
<td>Total odds of the bet exceeds the maximum level</td>
<td>Re-select other formula.</td>
</tr>
<tr>
<td>Max payout per bet exceeded</td>
<td>Total dividend payout of the bet exceeds the maximum level investment amount</td>
<td>Re-enter a valid selection or adjust the bet selection.</td>
</tr>
<tr>
<td>Bet not accepted temporarily</td>
<td>The pool is not available temporarily</td>
<td>Try again later</td>
</tr>
<tr>
<td>Invalid amount</td>
<td>The investment amount is below the minimum limit</td>
<td>Re-enter the valid amount</td>
</tr>
<tr>
<td>Invalid selection(s)</td>
<td>The entered selection(s) is/are invalid. Valid selection is from 1 to 14. Multiple selections should be separated by &quot;+&quot;. E.g. 1+2+3.</td>
<td>Re-enter a valid selection(s).</td>
</tr>
<tr>
<td>Duplicated selection</td>
<td>Runner/number selected is more than once in the same bet.</td>
<td>Re-enter a valid selection.</td>
</tr>
<tr>
<td>Valid length</td>
<td>The number of selections for Mark 6 is not enough.</td>
<td>Re-enter the valid number of selections.</td>
</tr>
<tr>
<td>No. of Bankers</td>
<td>Number of selections for Mark 6 is not enough.</td>
<td>Re-enter the valid number of selections.</td>
</tr>
<tr>
<td>Out of field</td>
<td>A selection is beyond the field size of the race.</td>
<td>Check field size and re-enter selection.</td>
</tr>
<tr>
<td>Illegal banker</td>
<td>The entered banker is invalid. Valid banker number is from 1 to 14 for racing bet and from 1 to 49 for Mark 6.</td>
<td>Re-enter a valid banker number.</td>
</tr>
<tr>
<td>Too many selections</td>
<td>The number of selections for Mark 6 exceeds the valid limit.</td>
<td>Re-enter the valid number of selections.</td>
</tr>
<tr>
<td>Too many bankers</td>
<td>Too many bankers are entered. Maximum 5 bankers are allowed for Mark 6 self select input.</td>
<td>Re-enter the valid number of bankers.</td>
</tr>
<tr>
<td>Selection out of range</td>
<td>For Mark 6 random no. generator, the valid range for number generation is from 6 to 10.</td>
<td>Re-enter a valid value for numbers to be generated.</td>
</tr>
<tr>
<td>Illegal selection</td>
<td>The valid selection for Mark 6 is from 1 to 49.</td>
<td>Re-enter the valid selections.</td>
</tr>
<tr>
<td>Message</td>
<td>Reason &amp; Detail</td>
<td>Take Action</td>
</tr>
<tr>
<td>---------</td>
<td>----------------</td>
<td>-------------</td>
</tr>
<tr>
<td>Valid length</td>
<td>The valid length of input data is from xx to yy characters.</td>
<td>Re-enter the input data to within the valid length limit.</td>
</tr>
<tr>
<td>Pool not available</td>
<td>No such bet type in the meeting/specific race or Mark 6 draw is not available for selling.</td>
<td>Check available pools.</td>
</tr>
<tr>
<td>Invalid amount</td>
<td>The entered unit bet amount is invalid.</td>
<td>Re-enter a valid unit bet amount.</td>
</tr>
<tr>
<td>Value too big</td>
<td>Amount over limit.</td>
<td>Re-enter a valid amount.</td>
</tr>
<tr>
<td>Bet capacity full</td>
<td>3 bets have already been entered.</td>
<td>Send the stored bets first.</td>
</tr>
</tbody>
</table>

### 12.2 Funds Transfer Messages

<table>
<thead>
<tr>
<th>Message</th>
<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank card not registered</td>
<td>No debit card details in the Telebet System.</td>
<td>Use debit card of nominated bank to check Telebet balance at the EFT terminal.</td>
</tr>
<tr>
<td>Bank PIN error</td>
<td>The entered bank PIN is not correct.</td>
<td>Re-enter the bank PIN.</td>
</tr>
<tr>
<td>Bank PIN error exceeded</td>
<td>The entered bank PIN is not correct.</td>
<td>Please check the bank PIN with the banker.</td>
</tr>
<tr>
<td>EPS system busy</td>
<td>The EPS system is busy.</td>
<td>Try again later.</td>
</tr>
<tr>
<td>Invalid bank card</td>
<td>The debit card used is not a member of the EPSCO.</td>
<td>Please nominate a bank account which is a member of EPSCO.</td>
</tr>
<tr>
<td>Refer to bank</td>
<td>Funds transfer request rejected by the bank.</td>
<td>Contact the card issuing bank.</td>
</tr>
<tr>
<td>Too many withdrawals</td>
<td>The number of withdrawals exceeds daily maximum number of on-line withdrawal limit.</td>
<td>Perform withdrawal again on the following working day.</td>
</tr>
<tr>
<td>Amount too low</td>
<td>Withdrawal amount under the limit.</td>
<td>Re-enter the valid amount.</td>
</tr>
</tbody>
</table>

### 12.3 Telebet Account / Mobile Betting SIM Status

<table>
<thead>
<tr>
<th>Message</th>
<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access not permitted</td>
<td>The account is disabled by the club.</td>
<td>Call HKJC Interactive Services Hotline 1880.</td>
</tr>
<tr>
<td>A/C active</td>
<td>The account is being accessed.</td>
<td>Re-send the transaction.</td>
</tr>
</tbody>
</table>

### 12.4 General Messages

<table>
<thead>
<tr>
<th>Message</th>
<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTS Disabled</td>
<td>The Mobile Betting function is disabled by the club.</td>
<td>Call HKJC Interactive Services Hotline 1880.</td>
</tr>
<tr>
<td>CTS service not available</td>
<td>The Mobile Betting service is closed.</td>
<td>Use Mobile Betting service during CTS business hours.</td>
</tr>
<tr>
<td>Contact the club</td>
<td>Call HKJC Interactive Services Hotline 1880.</td>
<td></td>
</tr>
<tr>
<td>PIN error</td>
<td>The entered PIN is not correct.</td>
<td>Perform SIM B/F again with correct PIN.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Message</th>
<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transaction in progress</td>
<td>Trying to access the menu functions on Orange Mobile Betting SIM while waiting for a reply, you are not allowed to send more than one request.</td>
<td>Wait until the pop-up reply of a transaction request is displayed on mobile screen before performing further operation on mobile phone. Note: In case of no pop-up reply for a prolonged period of time (e.g. out of 3-3G-coverage), you can reset the “Transaction in progress” status on Mobile Betting SIM by power-off then power-on the mobile phone.</td>
</tr>
<tr>
<td>Please perform Recall TXN and call HKJC Interactive Services Hotline at 1880 for checking the previous bet after you reset the handset.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Message</th>
<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank system fault</td>
<td>The bank system is in fault.</td>
<td>Try again later.</td>
</tr>
<tr>
<td>Bank PIN error exceeded</td>
<td>The entered bank PIN is not correct.</td>
<td>Please check the bank PIN with the banker.</td>
</tr>
<tr>
<td>Bank system fault</td>
<td>The bank system is in fault.</td>
<td>Try again later.</td>
</tr>
<tr>
<td>EPS system busy</td>
<td>The EPS system is busy.</td>
<td>Try again later.</td>
</tr>
<tr>
<td>Invalid bank card</td>
<td>The debit card used is not a member of the EPSCO.</td>
<td>Please nominate a bank account which is a member of EPSCO.</td>
</tr>
<tr>
<td>Refer to bank</td>
<td>Funds transfer request rejected by the bank.</td>
<td>Contact the card issuing bank.</td>
</tr>
<tr>
<td>Too many withdrawals</td>
<td>The number of withdrawals exceeds daily maximum number of on-line withdrawal limit.</td>
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</tr>
<tr>
<td>Amount too low</td>
<td>Withdrawal amount under the limit.</td>
<td>Re-enter the valid amount.</td>
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<td>The account is disabled by the club.</td>
<td>Call HKJC Interactive Services Hotline 1880.</td>
</tr>
<tr>
<td>A/C active</td>
<td>The account is being accessed.</td>
<td>Re-send the transaction.</td>
</tr>
</tbody>
</table>

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<tr>
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<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTS Disabled</td>
<td>The Mobile Betting function is disabled by the club.</td>
<td>Call HKJC Interactive Services Hotline 1880.</td>
</tr>
<tr>
<td>CTS service not available</td>
<td>The Mobile Betting service is closed.</td>
<td>Use Mobile Betting service during CTS business hours.</td>
</tr>
<tr>
<td>Contact the club</td>
<td>Call HKJC Interactive Services Hotline 1880.</td>
<td></td>
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<tr>
<td>PIN error</td>
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<td>Perform SIM B/F again with correct PIN.</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
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<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transaction in progress</td>
<td>Trying to access the menu functions on Orange Mobile Betting SIM while waiting for a reply, you are not allowed to send more than one request.</td>
<td>Wait until the pop-up reply of a transaction request is displayed on mobile screen before performing further operation on mobile phone. Note: In case of no pop-up reply for a prolonged period of time (e.g. out of 3-3G-coverage), you can reset the “Transaction in progress” status on Mobile Betting SIM by power-off then power-on the mobile phone.</td>
</tr>
<tr>
<td>Please perform Recall TXN and call HKJC Interactive Services Hotline at 1880 for checking the previous bet after you reset the handset.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Message</th>
<th>Reason &amp; Detail</th>
<th>Take Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank system fault</td>
<td>The bank system is in fault.</td>
<td>Try again later.</td>
</tr>
<tr>
<td>Bank PIN error exceeded</td>
<td>The entered bank PIN is not correct.</td>
<td>Please check the bank PIN with the banker.</td>
</tr>
<tr>
<td>Bank system fault</td>
<td>The bank system is in fault.</td>
<td>Try again later.</td>
</tr>
<tr>
<td>EPS system busy</td>
<td>The EPS system is busy.</td>
<td>Try again later.</td>
</tr>
<tr>
<td>Invalid bank card</td>
<td>The debit card used is not a member of the EPSCO.</td>
<td>Please nominate a bank account which is a member of EPSCO.</td>
</tr>
<tr>
<td>Refer to bank</td>
<td>Funds transfer request rejected by the bank.</td>
<td>Contact the card issuing bank.</td>
</tr>
<tr>
<td>Too many withdrawals</td>
<td>The number of withdrawals exceeds daily maximum number of on-line withdrawal limit.</td>
<td>Perform withdrawal again on the following working day.</td>
</tr>
<tr>
<td>Amount too low</td>
<td>Withdrawal amount under the limit.</td>
<td>Re-enter the valid amount.</td>
</tr>
</tbody>
</table>
13. RGP & Disclaimer

Disclaimer: Hutchison 3G Services (HK) Limited ("H3GSHK") does not guarantee that any message intended to be sent by you to The Hong Kong Jockey Club ("HKJC") through H3GSHK's mobile betting service ("Service") will be successfully transmitted to HKJC. None of H3GSHK and HKJC shall be responsible for any failure, delay or disruption of the Service and any loss or damage suffered by you or any third party as a result thereof. All transactions completed through the Service shall be subject to the Betting Rules of HKJC, the Football Betting Rules of HKJC Football Betting Limited and/or the Lotteries Rules of HKJC Lotteries Limited.

Do you want to view this disclaimer in future?

LG handset
- To view this disclaimer everytime, please press "OK" key
- Do not want to view this disclaimer everytime, please press "BACK" key

NEC handset
- To view this disclaimer everytime, please press "OK" key
- Do not want to view this disclaimer everytime, please press "C" key

Please note:
The Club encourages responsible gambling. Don’t gamble your life away; if you have a problem with gambling, contact counseling service hotline 1834 633. No person under the age of 18 is allowed to place a bet or purchase lottery tickets. Don’t bet with borrowed money.

3Hotline (3G): 3162 3333
HKJC Interactive Services Hotline: 1880
Website: www.three.com.hk
www.hongkongjockeyclub.com