



## 3HK Wi-Fi service User Guide

### First time login:

1. Go to 3HK Wi-Fi hotspots (<http://wifi.three.com.hk/hotspots/>). Switch on wireless function of your electronic device ( e.g notebook or smartphone ).
2. Search Network Name (SSID) “**3HKWi-FiService**” and then press “connect”.
3. Launch your Internet browser. Type any URL in the address field and then press enter. You will be redirected to 3HK Wi-Fi service login page automatically ( see Ref. 1.1 ). Input login ID (your mobile number) and assigned password. Press “ Enter “.



Ref. 1.1

4. Login success.
5. Upon successful login, a new offline window ( see Ref. 1.2 ) will pop-up to let you terminate the connection (applicable for notebook). Do not close the offline window. To disconnect your Wi-Fi session, simply click the 'Logout' button.



Ref. 1.2

Remarks:

1. Additional mobile data charges can be incurred without the customer's knowledge when using mobile equipment with Wi-Fi capabilities especially for those mobile equipment that have auto-switch to mobile data from Wi-Fi capabilities when the Wi-Fi signal is weak or unavailable, and/or those that have regular automatic update and refresh application features. Customer is reminded to properly log out from such applications after use or disable any automatic feature by switching the function to "manual operation" (if applicable). Customer should check the mobile data usage from time to time to minimize the unnecessary costs incurred.

2. If customer cannot find the Network Name (SSID) "3HKWi-FiService", you can set the Network Name (SSID) to "y5zone" and add a suffix "@3wifi.com" to your username, which is "852"+your\_mobile\_number@3wifi.com" and then input your password to login, you can enjoy the 3HK Wi-Fi service.

### Auto-login option :

To enable customer to login our Wi-Fi service promptly and easily, we specially introduce an "Auto-login" option (See ref. 1.3). Upon selection of the "Auto Login" Option, your device's Mac Address will be recorded. When the same device is connected to "3HKWi-FiService" network next time, the login procedure will be processed automatically and Internet can be accessed directly.

The image shows a screenshot of the 3HK Wi-Fi login interface. At the top, there is a navigation bar with links for 'PDA Login', 'Login 登入', 'Support 支援', 'Contact Us 聯絡', and 'Hotspots List 熱點'. The main heading is 'Wi-Fi' with the 3HK logo on the right. The central form is titled 'Login 登入' and contains fields for 'Username 用戶名稱' and 'Password 密碼'. A checkbox labeled '自動登入選擇 Auto Login Option' is checked and highlighted with a red box. Below the form, there is a paragraph of Chinese text explaining the auto-login feature and its security implications. At the bottom of the form, there is a 'SUBMIT 提交' button and a note: 'Please use your mobile number and password to login 請以手機號碼及密碼登入'. The footer of the page shows '© 3 Hong Kong'.

Ref. 1.3

Remarks :

1. Upon selection of Auto-login option, 3HK will associate your Wi-Fi service account with the Mac address of your electronic device. Our system will record one Mac address only for each service account. If another electronic device is used to login the same Wi-Fi account, the old Mac address record will be cleared and replaced.

2. To disable the Auto-login function, customer can attain the same outcome by clearing "cookies" saved in the electronic device. Or, you may call 3 Customer Services Hotline: 3166 3333 for assistance.

## Procedures to clear cookies of Operation systems (for reference only):

### Windows XP

Right click "Internet Explorer" icon → Properties → General setting → Delete cookies → OK



## iPhone / iPad

Open settings → Safari → press "Clear Cookies" → confirm "Clear Cookies"

### iPhone

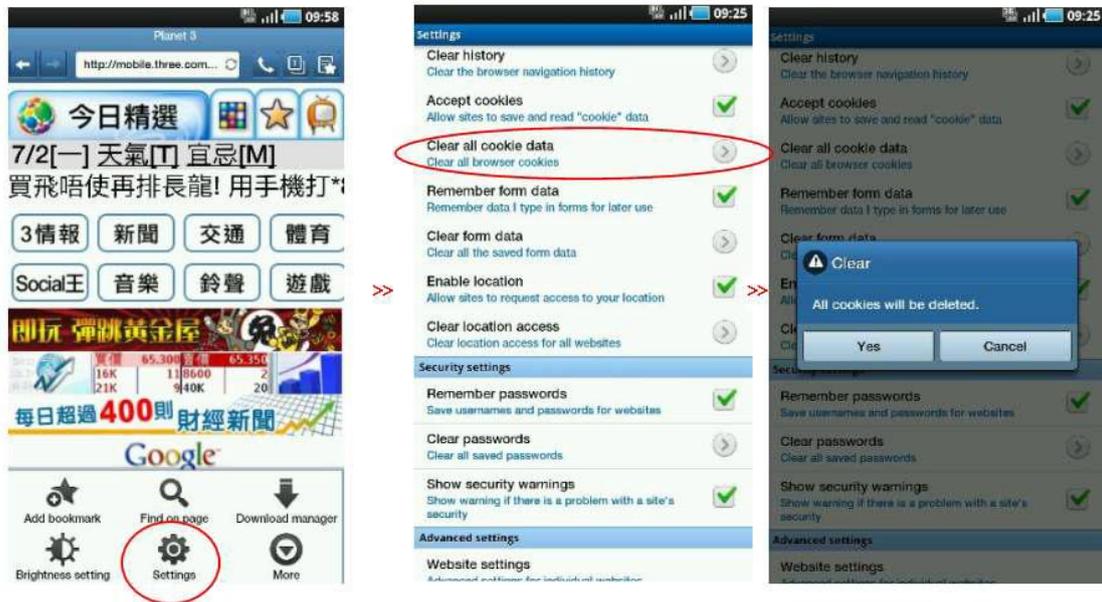


### iPad

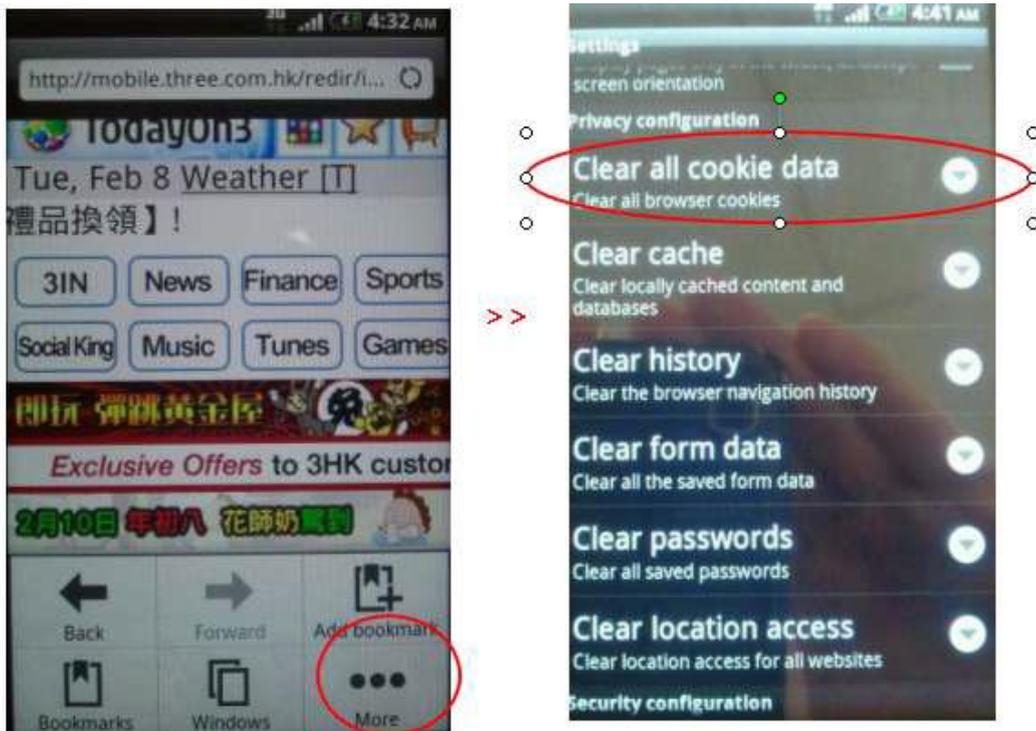


**Android** ( Example: Samsung Galaxy Tab , HTC Desire )  
 Open browser → press menu → setting → clear all cookie data → Yes

**Samsung Galaxy Tab**



**HTC Desire**



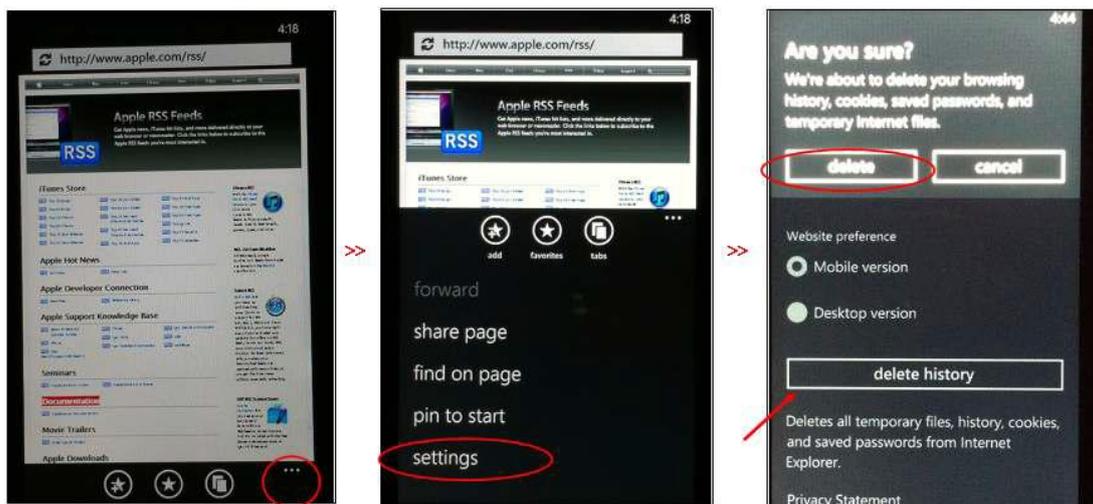
**Symbian** (Example: Nokia N8 )

Open browser → [press low right corner "arrows" on screen] → Options → clear privacy data → cookies



**Windows Phone 7** (Example: LG E900)

Open browser → [press low right corner "... " on screen] → Options → Delete cookies → OK



**BlackBerry OS** (Example: BB 9780 )

Open browser → [press the key next to "Call" Button] → Options → scroll down screen to "Clear Browsing Data" → check the box "Cookies" → press [Clear Now]



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